Introduction:

1. Why it makes sense (Benefits of UCD)
2. Describe the project proposal.
   1. TC needs us to figure out how to involve users in their development process for the TonePrint Community.
3. TC electronic, TonePrint and Community
   1. Who is TC Electronic
   2. What is the TonePrint concept and how does it work.
   3. Describe the outlining scope of the TonePrint Community.
4. The SCRUM framework
   1. We know that TC uses the SCRUM framework and we therefor should describe it briefly.

Problem statement

1. Specifying the problem and scope.
2. Individual statements
3. Research questions.

Evaluating the TonePrint development

1. What’s the purpose?
   1. We want to know how they formerly have developed software, so that we have a better understanding of were to make changes.
   2. We chose the TonePrint app because it’s a starting point for the Community and it’s an application from TC which draws parallels to the future community
2. How can we do it?
   1. Observation is an option, it would however take long time, and would only be able on products which currently is developed.
   2. Interview is a smart way because it’s easy to perform and adapt.
3. Our choice
   1. We want to make a semi structured interview with the development team.
   2. The interview is focusing on the development of the TonePrint App.
   3. We also want to know about thoughts concerning the TonePrint Community.

Evaluating the TonePrint application

1. What’s the purpose?
   1. We want to make a quick usability evaluation of the TonePrint App, to better aim the interview questions towards real problems.
   2. It can be fast, of cause on the cost of precision and amount of problems, however is it still found suitable.
2. How can we do it?
   1. To evaluators
   2. Heuristic found and discussed
3. Heuristic evaluation theory and approach
   1. Describe the theory of using experts and how it should be two sessions.
4. Results
   1. The results are grouped accordingly to the heuristics.
5. Conclusion
   1. Discuss the findings and how questions can be drawn from them.

Interview with development team

1. Aim of questions
   1. Describe the focus points of the interview (I think we had four areas of interest)
2. Questions
   1. Which questions comes from the evaluation
   2. The rest of the questions, and the purpose of each
   3. Interview guide.
3. Setup
   1. The experimental description.
   2. Description of how it went.
   3. Short description of result handling (something leading into the thematic analysis)
4. Thematic analysis
   1. What is the purpose?
   2. How is it done
   3. How we have done it
5. Themes
   1. Present an overview of the themes
   2. Link to appendix with a description of each theme.
   3. Describe the overall finding from the interview, with references to the Themes, which should refer to timestamps in the transcription.
   4. (It’s important we highlight something related to SCRUM, decisions making, Community thoughts and little experience with user involvement.
6. Conclusion
   1. The conclusion should highlight the current development process at TC Electronic and answer a research question.

Tasks and methods in near future of TC Electronic

1. Fitting UX and SCRM
   1. What is the know problems and limitations.
   2. How have other worked around this problem
   3. Which way does we find applicable at TC Electronic?
2. UX tasks for this phase of developing TPC
   1. Methods applicable for each task
3. Choosing one for this project

Case: Information architecture.

1. Aim of task
2. Methods
3. Card sort theory
4. Execution of the online card sort
5. Workshop to analyze mental model (interaction related)
   1. Theory for icebreaker, concept maps and collaborative work.
6. Card Sort Results
7. Workshop Results
8. Discussion
9. Conclusion

Overall Project Discussion

1. Which parts should have been different?
2. What did we learn?
3. Future process of the development

Conclusion

1. Answers for the research questions.